



BARKSDALE
HUNT MILITARY COMMUNITY

COMMUNITY DIRECTOR UPDATE




COMMUNITY NEWS


COMMUNITY SERVICES SCHEDULE

NEIGHBORHOOD	HERITAGE HEIGHTS	LIBERTY HEIGHTS	MAIN BASE
LAWN SERVICES			
TRASH SERVICES			
RECYCLING SERVICE			


UPCOMING COMMUNITY EVENTS



Date:
Time:
Location:



Date:
Time:
Location:



Date:
Time:
Location:

Leasing Office Contact Information





UPCOMING LOCAL EVENTS

Event:
Date:
Location:



Event:
Date:
Location:



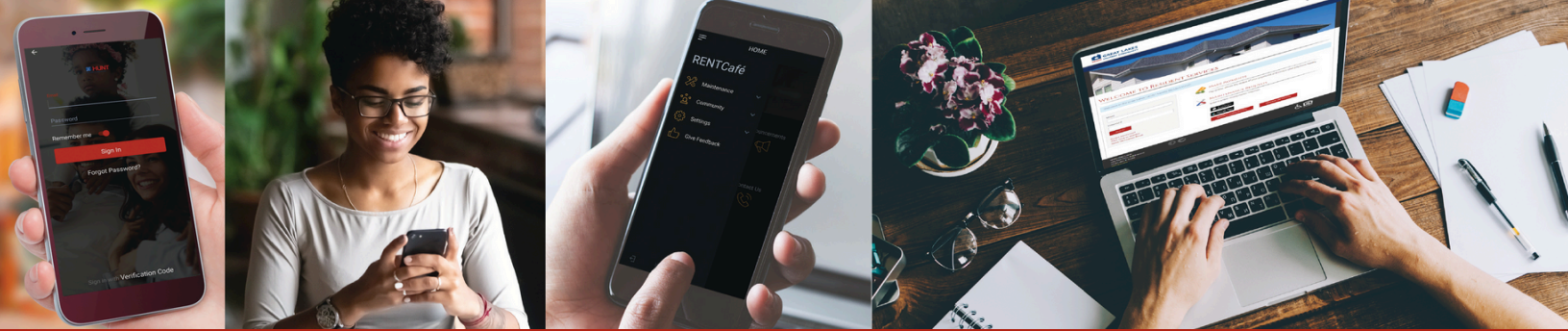
If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director



Director of Operations





Routine Maintenance Requests through the Hunt Resident App or Online Portal

▶ Service Requests submitted through the Portal or App, are **ONLY** for Routine Maintenance Requests.

- These are Maintenance requests that are **not** a potential threat to life, health, or safety. Examples Include:
 - Air Filters
 - Blind Repair
 - Cabinet Repair
 - Flags/Flag Poles/Flag Holder
 - Flooring Repair
 - Light Bulbs over 10ft
 - Mailbox Repair
 - Routine Pest Control Requests
 - Toilet Seat Repairs

▶ For Urgent or Emergency Maintenance

**Please call your Maintenance Service Request Line,
24 Hours a day to reach our team directly at 318-395-6689.**

****DO NOT SUBMIT THESE REQUESTS THROUGH THE ONLINE PORTAL OR MOBILE APPLICATION****

- Urgent **or** Emergency Maintenance may be defined as, but not limited to:
 - Appliances that are inoperable
 - Clogged Toilets
 - Door Security
 - Gas Concerns
 - HVAC Not Heating or Cooling Your Home
 - Leaks/Water Intrusions
 - Lock Outs/Key Issues
 - Mold Concerns
 - No Power
 - No Water
 - Smoke Detector/CO Detector Chirping or Inoperable
 - Water Heater Concerns
 - Any other work order that is a potential life, health or safety concern

Work Order Submission Process:

- Open your Hunt Resident application or log into the online portal to submit a Routine Maintenance Service Request
- Work Orders are time stamped and immediately logged in the property management software.
- Residents receive email work order status notifications throughout the process of their request through to completion from cdr@yardi.com
- Resident receives automated online survey and phone call to ensure satisfaction from surveys@satisfacts.com upon work order completion